

City of Bunker Hill Village

November 7, 2013

Dear Residents,

Please join me in congratulating Chief David Foster and the Village Fire Department on a great achievement! The Department has received the highest fire suppression rating available from the Insurance Services Office (ISO). This rating is known as an "ISO Class 1." Only 0.1 percent or 60 departments (out of the 60,000 departments rated nationwide) receive this highest possible rating. A Class 1 represents superior fire protection. Until this fall, the department had a Class 2 rating, the ISO's second highest rating. The Village Fire Department serves all 6 of the Memorial Villages.

Half of the score is based on the fire department itself, including fire-prevention efforts, equipment, procedures, training and staffing. The ISO bases 40 percent of its scores on the community's water supply and hydrant function. The final 10 percent of scoring is based on meeting national standards for dispatching. The ISO issues ratings every 10 years.

Most insurers of homes and business property use the ISO's rating in calculating premiums. You may want to make sure your insurance provider knows we are now an ISO Class 1 City!

An accomplishment such as this does not "just happen." It is the result of great leadership, hard work, dedication to public service and our cities working hand in hand together.

Congratulations to Chief Foster, the entire Fire Department and to our Villages!!

Cordially,

Karen H. Glynn, P.E.

City Administrator

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